

Welcome to Cedar Manor

525 Franklyn Rd V1X 6J4

101-2055 Benvoulin Ct Kel. V1W2C7

www.societyofhope.org

Serving the central Okanagan for 30 yrs.

19 properties =700+ units

Utilities, Telephone, Internet

Electricity –Fortis BC- 1-866-436-7847

<https://www.fortisbc.com/services/open-close-or-move-your-account>

Shaw Cable, Internet, Telephone 250-979-6565

T: 250-317-9924

E: chrystle.vanos@sjrb.ca

Telus Internet, TV and Telephone 1-888-811-2323

Cost of hook-up and charges are the sole responsibility of the Tenant(s)

Site Manager

Sonia Withers 778-478-1001

sonia@societyofhope.org

Garbage & Recycling

Household garbage only- no furniture or electronics

Recycling- no glass, any Styrofoam or electronics take to a recycling depot

Columbia Bottle - 635 Dease Road.

250-765-9115

Styrofoam-1936 Kent Road.

250-763-2500

Transportation

Tenant parking is in assigned parkade stalls only. Visitor parking in above ground marked stalls.

Bus route information: <https://www.bctransit.com/kelowna/schedules-and-maps>

Manager's Box-

Mail slot in Common Room 2nd Floor
(Do Not place rent in this box)

Laundry Room

9:00 am- 9:00 pm

Owned and operated by the Society of Hope

Security Cameras

Cameras can be viewed on your TV set on Channel 125 or 399 if you have Shaw Cable. (**Note: Telus does not provide a channel to view these cameras.**) Please note the Society does record camera activity and keeps approximately 2 weeks' worth of footage, but the Society does not "monitor" activity.

EMERGENCIES:

Fire/Police/Medical 911

Building Emergency 250-868-5870

NON-EMERGENCIES:

Tenant line- 778-478-1001

Service request form online:

www.societyofhope.org

TENANT INSURANCE

Tenants are required to carry fire, smoke, and water insurance coverage their own possessions and 3rd party liability as they may be held liable for accidental injury or damage to property. Proof of coverage must be provided to the Society within 14 days of occupancy. The BC Non-Profit Housing Association has arranged special reduced cost insurance coverage for all Society of Hope tenants. For more information, or to apply for this reduced cost coverage, go to

<https://pcs.marsh.com/ca/en/group-program/bcnpha.html>